

# New and improved QuickBooks Online Payroll lineup

Features	Core	Premium	Elite NEW
Retail price	\$45/mo + \$4/employee/mo	\$75/mo + \$8/employee/mo	\$125/mo + \$10/employee/mo
Wholesale price	\$45-\$22.50/mo + \$4/employee/mo 50% off	\$75-\$37.50/mo + \$8/employee/mo 50% off	\$125-\$62.50/mo + \$10/employee/mo 50% off
Fast unlimited payroll runs	<b>✓</b>	<b>✓</b>	<b>✓</b>
Calculate paychecks & taxes	<b>✓</b>	✓	<b>✓</b>
Year-end filings included	<b>✓</b>	✓	<b>✓</b>
Self-service employee portal (Workforce) <sup>2</sup>	<b>✓</b>	<b>✓</b>	<b>✓</b>
Available in all 50 states	<b>✓</b>	✓	<b>✓</b>
Manage garnishments and deductions <sup>3</sup>	<b>✓</b>	<b>✓</b>	<b>✓</b>
Payroll reports	<b>✓</b>	✓	✓
Auto Payroll⁴	<b>✓</b>	<b>✓</b>	<b>✓</b>
Health benefits for your team <sup>5</sup>	<b>✓</b>	✓	✓
State new-hire reporting	N/A	✓	<b>✓</b>
Grant users permissions <sup>7</sup>	N/A	✓	<b>✓</b>
Automated tax payments & form filing <sup>6</sup>	Federal, state	Federal, state, local	Federal, state, local
Multi-state filing <sup>21</sup> (single state filing included)	\$12 fee add on per additional state	\$12 fee add on per additional state	Additional states included
Workers' compensation administration fee	\$5 administration fee add on	Administration fee included	Administration fee included
Product support	Expert product support <sup>8</sup>	Expert product support <sup>8</sup>	Elite product support <sup>9</sup>
Direct deposit	Next day <sup>10</sup>	Same day <sup>11</sup>	Same day <sup>11</sup>
HR support center	N/A	HR support center <sup>12</sup>	Personal HR advisor <sup>13</sup>
Time tracking by TSheets	N/A	Premium time tracking <sup>14</sup>	Elite time tracking <sup>15</sup>
Onboarding	Self-serve setup <sup>16</sup>	Expert setup review <sup>17</sup>	Elite onboarding assistance <sup>18</sup>
Guarantees	Existing Error-free Filing Guarantee <sup>19</sup>	Existing Error-free Filing Guarantee	Tax Penalty Free Guarantee <sup>20</sup>

## Feature details

## 1. Calculate paychecks and pay workers

We do the math for you

- Calculate gross wages, employee withholdings, and net pay for each worker
- We'll monitor and update federal, state, and local taxes, so you don't have to
- Employees can view pay stubs and W-2s anytime via the online workforce portal

#### 2. Workforce portal

One convenient spot for employee info

- Employees can access pay stubs and W-2s online, anytime
- Workers can view PTO balances and withholding allowances

Available to employees. Requires an Intuit Account and acceptance of the Intuit Terms of Service and Privacy Statement.

#### 3. Manage garnishments and deductions

Easily see what you need to pay

- Calculate and track miscellaneous deductions from each paycheck so it's easier for you to send to the appropriate agency
- Useful for student loans, taxes, medical bills, child support, and more

Available for employees. User is responsible for making the garnishment payment to the appropriate entity.

#### 4. Auto Payroll

Set up payroll once, and you're done

- Run Auto Payroll for salaried employees on direct deposit
- Review and approve payroll before paychecks are sent
- Make changes and add additional compensation easily, like commission and bonuses

Available if setup for employees and the company are complete, all employees are salaried employees, all employees are set up on direct deposit, bank verification, e-services is enabled, all employees are located in the same state and the company is not a multi-state company, and the account has not been on hold in the last 6 months.

#### 5. Health benefits for your team

Compare plans for affordable coverage, powered by SimplyInsured

- Get instant quotes that fit your needs and budget
- Save time with a quick 3-step application
- Manage your benefits all in one place

Powered by SimplyInsured and require acceptance of SimplyInsured's **privacy policy** and **Terms of Service**. Additional fees will apply. SimplyInsured does not offer insurance in HI, VT, and DC. Insurance coverage eligibility is not guaranteed, and dependently solely on the rules of insurance carrier. The insurance carrier has sole and final discretion as to the eligibility for health insurance products.

## 6. Grant user permissions

Custom user access for added security

- Set permission levels for users so you can easily delegate tasks
- Add, change, or revoke access at any time, so you stay in control

Workers' comp benefits are powered by AP Intego and require acceptance of AP Intego's privacy policy and Terms of Service. Additional fees will apply.

## 7. Automated tax and forms

Let us handle payroll taxes

- Federal, state, and local payroll taxes are calculated, filed, and paid, automatically Local included in Premium and Elite
- W-2s are prepared and mailed to employees, and annual W-2s are filed for you
- Automatically file state new hire paperwork to stay compliant

Available only for state and federal taxes. Enrollment in e-services is required. Local taxes require the user to print the forms and upload it to the necessary local sites. QuickBooks Online Payroll Core does not offer local tax payments and filings. Automatic filings for state new hire paperwork available in QuickBooks Online Payroll Premium and Elite only.

#### 8. Expert product support

Answers to your payroll product questions

- Payroll support experts available via phone and chat
- Get step-by-step help, troubleshooting assistance, tips, and resources

Phone and messaging support is included with your paid subscription to QuickBooks Online Payroll. U.S. based support is available Monday through Friday 6 AM to 6 PM PT. Your subscription must be current. Intuit reserves the right to limit the length of the call. Terms conditions, features, pricing, service and support are subject to change without notice.

## 9. Elite product support (US-based)

Prioritized help when you need it

- US-based payroll support experts available via phone or chat
- Get step-by-step help, troubleshooting assistance, tips, and resources
- Call back support means you'll get answers on your time-no waiting on hold

Phone and messaging support: Included with your paid subscription to QuickBooks Online Payroll. U.S. based support is available Monday through Friday 6 AM to 6 PM PT. Your subscription must be current. Intuit reserves the right to limit the length of the call. Terms conditions, features, pricing, service and support are subject to change without notice.

## 10. Next-day direct deposit

Fast direct deposit

- Keep employees and contractors happy with fast direct deposit
- Submit payroll up to 5 PM (PT) the day before payday
- Funds are withdrawn the day your employees get paid

Available to only QuickBooks Online Payroll Core users. Payroll processed before 5PM PST the day before shall arrive the next business day (excluding weekends and holidays). Requires setup of direct deposit and bank verification. Next-Day direct deposit may be subject to eligibility criteria. Deposit delays may vary because of third party delays, risk reviews, or issues beyond Intuit's control. Next-Day Deposit available for contractors and employees. Direct deposit for contractors is \$4/month for Core, \$8/month for Premium, and \$10/month for Elite, per contractor payment. Each employee is \$4/month for Core, \$8/month for Premium, and \$10/month for Blite with no additional fees for with direct deposit.

#### 11. Same-day direct deposit

Keep money in your pocket until payday

- Pay employees faster, for free
- Submit payroll up to 7AM (PT) the morning of payday
- No additional charge for same-day service

Available to QuickBooks Online Payroll Premium and Elite users. Payroll processed before 7AM PST shall arrive the same business day (excluding weekends and holidays). Requires setup of direct deposit and bank verification. Same-Day direct deposit may be subject to eligibility criteria. Deposit delays may vary because of third party delays, risk reviews, or issues beyond Intuit's control. Same-Day Deposit available only for employees.

#### 12. HR support center

Answers for all your HR questions powered by Mammoth

- Ensure compliance with state and federal wage and overtime laws
- Learn best practices on hiring, performance, and termination
- Customize job descriptions, onboarding, and performance tools

Provided by experts at Mammoth, Inc. See Mammoth's privacy policy and Terms of Use. HR Support Center available only to QuickBooks Online Premium and Elite subscriptions.

#### 13. Personal HR advisor

Talk 1:1 with HR advisors

- Consult with certified HR advisors by phone or online, powered by Mammoth
- Receive professional guidance on critical HR issues
- Get helpful custom handbooks and policies created just for you

Provided by experts at Mammoth, Inc. See Mammoth's privacy policy and Terms of Use. HR Advisor support only available in QuickBooks Online Payroll Elite. HR support is not available to accountants who are calling on behalf of their clients.

## 14. Premium time tracking (with mobile app)

Easy mobile time and location tracking

- Workers can clock in or out anywhere, on any device
- GPS tracking makes it easy to see who's working where, at a glance
- Review, edit, and approve employee hours right inside QuickBooks

The TSheets mobile app works with iPhone, iPad, and Android phones and tablets. Devices sold separately; data plan required. Not all features are available on the mobile apps and mobile browser. TSheets mobile access is included with your QuickBooks Online Payroll Premium and Elite subscription at no additional cost. Data access is subject to cellular/internet provider network availability and occasional downtime due to system and server maintenance and events beyond your control. Product registration required.

#### 15. Elite time tracking (with geofencing and project planning)

Manage projects and track time on the go

- Track project hours and labor expenses in real-time to eliminate surprises
- Geofencing alerts workers to clock in or out when entering or leaving the job site
- An activity feed lets team members add and view notes, photos, and project updates from anywhere

Included in the QuickBooks Online Payroll Premium and Elite subscription services. Features vary.

## 16. Self-serve setup

DIY payroll setup made easy

- Enter worker and tax information to set up your payroll
- Experts on hand to help via phone

Phone and messaging support is included with your paid subscription to QuickBooks Online Payroll. Phone support is available Monday through Friday 6 AM to 6 PM PT. Your subscription must be current. Intuit reserves the right to limit the length of the call. Terms conditions, features, pricing, service and support are subject to change without notice.

#### 17. Expert setup review

Confidence that payroll setup is right

- Rest easy during payroll setup knowing an expert will review your work
- Avoid common pitfalls that often cause tax notices
- Switching from another provider? We'll ensure data is transferred correctly

Available upon request for QuickBooks Online Payroll Premium and Elite.

### 18. Elite Onboarding done for you

Professional payroll setup, done for you

- Get peace of mind knowing an expert will take care of payroll setup
- US-based specialists can answer any questions via phone
- Switching from another provider? We'll ensure data is transferred correctly

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## 19. Error-free Filings Guarantee

You enter hours, and we do the rest

• We'll file your tax forms and payments, resolve filing errors, and pay any penalty fees caused by Intuit

We assume responsibility for federal and state payroll filings and payments directly from your account(s) based on the data you supply. As long as the information you provide us is correct and on time, and you have sufficient funds in your account, we'll file your tax forms and payments accurately and on time or we'll pay the resulting payroll tax penalties. Guarantee terms and conditions are subject to change at any time without notice.

#### 20. Tax Penalty Free Guarantee

We'll pay your IRS penalties, regardless of who caused the error

- Should you receive an IRS penalty, we'll pay all penalty fees and interest up to \$25,000/year
- Our Tax Resolution team will work on your behalf to help resolve any payroll tax or filing issues with the IRS

If you receive a tax notice and send it to us within 15-days of the tax notice we will cover the payroll tax penalty, up to \$25,000. Additional conditions and restrictions apply. See **more information** about the guarantee.

## 21. Multi-state filing

The service includes 1 state filing. If you file taxes in more than one state, each additional state is \$12/month for only Core and Premium. There is no additional charge for additional state tax filings in Elite.

